



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 17V-439

CAN: 2017-349

Safety Advisory: 17-290

October 27, 2017

SAFETY ADVISORY 17-290 – Revised Advisory with change in repair procedure

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2016-2017 Outback Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles listed below may have an incorrectly specified drawbar installed to tow the travel trailer. As a result, under certain stress conditions during travel the drawbar may bend leading to an increased risk of property damage and poor vehicle handling. The vehicles included in the recall are:

2016-2017 Outback, Models 220URB, 240URS, 250URS, 255UBH, 293UBH

Serial Number Ranges:

2016 GB451572 – GB453831

2017 HB450028 – HB451985

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7» «VIN8»
«VIN9» «VIN10» «VIN11» «VIN12»
«VIN13» «VIN14» «VIN15» «VIN16»
«VIN17» «VIN18» «VIN19» «VIN20»
«VIN21» «VIN22» «VIN23» «VIN24»
«VIN25» «VIN26» «VIN27» «VIN28»
«VIN29» «VIN30» «VIN31» «VIN32»
«VIN33» «VIN34» «VIN35» «VIN36»
«VIN37» «VIN38» «VIN39» «VIN40»
«VIN41» «VIN42»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the **Revised Safety Advisory with change in repair procedure** #17-290, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed **Revised** Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY



PO Box 2000 – Goshen, IN 46527-2000
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada