

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: R 1200 GS/GSA RECALL/STOP SALE
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DCSnet Message
Urgent



Subject: **R 1200 GS/GSA RECALL/STOP SALE**

ATT: All BMW Motorrad USA Dealers

Subject: R 1200 GS/GSA Safety Recall and Stop Sale

BMW Motorrad USA is announcing the technical campaign for the R1200GS (K50/K51) front fork inspection has changed to a Safety RECALL. The measurements and repair methods as outlined in service information 31-001-17 remain the same, however a revised bulletin will be published by Monday with new defect code and recall information. As a reminder the federal safety act prohibits dealers from delivering any new vehicle with an open recall. This is a stop sale until the vehicle is repaired.

As this is a worldwide recall, parts supply is being limited to 10 pcs per dealer, per week. A small reserve is being kept for emergency cases which can be escalated **with the vehicle VIN number** by sending an email to MotorradAftersales@bmwna.com. Please insure parts have been delivered to your dealer before booking a customer appointment.

Customers will be notified via a recall letter in the next 60 days asking them to make an appointment with the nearest dealer. It is not necessary for the customer to wait for the mailing, affected vehicles will be flagged in DCSNET and AIR starting tomorrow under the new defect code.

More information will be communicated shortly.

NHTSA Statement:

BMW Motorcycle dealers must ensure recalls are completed after having been notified by BMW of North America, LLC (BMW Motorrad USA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a recall notification in the form of a Service Information Bulletin (SIB) or transmission of a Dealer Communication System (DCS) recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by BMW NA, dealers must ensure that all recalls on vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new vehicles or new items of replacement equipment to consumers with an open recall. The Safety Act also prohibits dealers from selling or leasing the vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to used motorcycles and to items of replacement equipment. Finally, BMW motorcycle dealers should not sell or use parts that have been recalled by BMW Motorrad USA. Please always follow the specific instructions provided by BMW Motorrad USA on the return or disposition of the parts.

Attachments: No Attachments No Attachments

Recipients: BMW Motorcycles, CC-MotorcycleMailingList
BMW Motorcycles, All Offerings, All Regions, All Areas, All Departments, All Personnel

