

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4501
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 10, 2017

Subject: 17287 - Safety Recall
Frontal Airbag and Pretensioner Non Deploy

Models: 2014-2017 Buick Encore
2014-2016 Buick LaCrosse
2015-2016 Cadillac Escalade
2015-2016 Cadillac Escalade ESV
2014-2016 Chevrolet Caprice
2014-2017 Chevrolet Corvette
2015-2016 Chevrolet Silverado HD
2014-2017 Chevrolet Silverado LD
2014-2016 Chevrolet Spark EV
2014-2016 Chevrolet SS
2015-2017 Chevrolet Suburban
2015-2017 Chevrolet Tahoe
2015-2016 Chevrolet Trax
2015-2017 GMC Sierra HD
2014-2017 GMC Sierra LD
2015-2017 GMC Yukon
2015-2017 GMC Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall 17287 today. The total number of U.S. vehicles involved is approximately 40,451. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated July 10, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

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