

CONDITION OF CONCERN

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the passenger frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger frontal air bag. An inflator rupture could result in metal fragments striking the front passenger or other vehicle occupants, resulting in serious injury or death.

Dealers are to replace the passenger side frontal air bag inflator of subject vehicles with a permanent remedy one.

MANDATORY AIR BAG INFLATOR RETURN

The original air bag inflator(s) should be returned by your dealership every 30 days or once 200 inflators have been accumulated. All inflator part numbers can be counted and shipped together for these returns. To schedule a return, please contact XPO at (877) 650-3476. Detailed air bag inflator return instructions can be found on MGSS and the Dealer Assistance Group websites. Failure to return the original inflator will result in a Warranty Claim Debit.

Please refer the Repair Procedure document on MGSS for further details.

SUBJECT VEHICLES

Zone A

Model	VIN Range	Note
2007- 2012 CX-7	ALL	Originally sold or ever registered in Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico and Guam
2007- 2012 CX-9	ALL	
2009 - 2012 Mazda6	ALL	

Zone B

Model	VIN Range	Note
2007- 2009 CX-7	ALL	Originally sold or ever registered in Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, West Virginia
2007- 2009 CX-9		
2009 Mazda6		

Zone C

Model	VIN Range	Note
2007-2008 CX-7	ALL	Originally sold or ever registered in Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, Wyoming
2007-2008 CX-9	ALL	

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail on July 31, 2017.

PARTS INFORMATION

Description	Part number	Quantity	Applicable Model
Passenger Side Front Air Bag Inflator	EGZ1-57-K80	1	Mazda CX-7
	TDY1-57-K80	1	Mazda CX-9
	GSYL-57-K80	1	Mazda6
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store (no charge)

WARRANTY CLAIM PROCESSING INFORMATION

	Replacement of Passenger Side Front Air Bag Inflator		
	CX-7	CX-9	Mazda6
Process Number	AH032A	AH032B	AH032C
Symptom Code	99	99	99
Damage Code	99	99	99
Part Number Main Cause	EGZ1-57-K80	TDY1-57-K80	GSYL-57-K80
Quantity	1	1	1
Labor Operation Number	XXN7DXRX	XXN7DXRX	XXN7DXRX
Labor Hours	1.1 hrs.	0.7 hrs.	0.8 hrs.

RENTAL CAR INFORMATION

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code	N/A MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-13-17FR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.