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Sent on	07	07	2017	Expires on	09	30	2017
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	UPDATE: Stop Sale/Safety Recall: 2013-16 Accord Battery Management Sensor
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On Friday June 30, 2017, American Honda Motor, Co., Inc. notified NHTSA and all Honda dealers of a **Stop Sale** and **Safety Recall** on certain 2013-16 Accord vehicles due to corrosion in some of the battery management sensors.

Note: Some vehicles affected by this recall may be in your vehicle inventory. Failure to inspect and repair a vehicle as necessary may subject your dealership to penalties under applicable state and federal laws.

### Campaign and Repair Information

Service bulletin 17-057, *Safety Recall: 2013-16 Accord Battery Management Sensor*, has been updated with warranty, parts and repair information and **will be available on July 11, 2017** on the Service Information System (SIS).

This campaign has three phases due to material and countermeasure part availability:

- June 30, 2017: Stop Sale
- July 11, 2017: Temporary remedy available:
  - Per Service Bulletin 17-057, inspect and test the battery management sensor posted.
  - If the sensor passes the tests, apply adhesive (Konishi Bond) to protect the sensor from water intrusion.
  - If the sensor does not pass the inspection or tests, replace the battery management sensor with a countermeasure part. These vehicles will not require further repairs.
- Fall, 2017 – Permanent remedy available:
  - Owners of affected customers will be notified to return to the dealer.
  - Inspect the battery sensor to determine if a pre-countermeasure part is installed in the vehicle, including sensors previously repaired with the adhesive.
  - If a pre-countermeasure part is installed, replace the sensor with a countermeasure part.

### Parts

- ***Konishi Bond(SL420HW)***:: This adhesive was supplied specifically for this procedure, one tube repairs approximately 60 vehicles. An initial supply of one tube was drop shipped directly from the supplier to all dealers to arrive on or before July 11, 2017. Additional supply should be available for order on July 17, 2017. ***Do not over order as the temporary repair will end and the material will no longer be needed.*** *Returns are not accepted for drop ship products.*
- ***Battery Sensors***: Due to low inventory of countermeasure parts, sensors are unavailable for normal ordering. Initial supply was allocated to arrive via DSO by July 11, 2017. Additional allocations will be made as more inventory becomes available. Parts are required **for faulty sensors** replacements **only**. Normal ordering will return once sufficient inventory is available.

**Warranty Information**

Detailed warranty information can be found on Service Bulletin 17-057. Dealers are required to record all the resistance reading information and any sensor DTCs within the warranty claim. American Honda will review repair claim information to identify failure types throughout the market.

***Please submit on-time submission of claims to allow for remedy repair preparation.***

**Customer Notification**

American Honda will begin notifying customers of the temporary repair late July 2017. Once enough countermeasure parts become available, a second remedy notification will be sent to all customers affected by this recall.