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Sent on	10	31	2017	Expires on	01	10	2018
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	RE: UPDATE to Safety Recall: 2013-16 Accord Battery Management Sensor
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Due to system issues, recall service bulletin 17-057, *Safety Recall: 2013-16 Accord Battery Management Sensor*, did not expire as planned. This situation will be rectified by the morning of November 1, 2017, but until that time, please disregard any links to bulletin 17-057, and instead **ONLY** complete repairs associated with bulletin 17-069, *Safety Recall: 2013-16 Accord Battery Management Sensor Replacement*. As originally stated, parts are now available in sufficient quantity to begin application of the final recall repairs through 17-069; repairing vehicles according to the temporary repairs outlined in 17-057 will only result in customers being inconvenienced again when they are requested to return for the final recall application.

DATE: October 31, 2017

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: UPDATE to Safety Recall: 2013-16 Accord Battery Management Sensor

On Friday, June 30, 2017, American Honda Motor Co., Inc. notified NHTSA and all Honda dealers of a **Stop Sale** and **Safety Recall** on certain 2013-16 Accord vehicles due to corrosion in some of the battery management sensors. Two service bulletins have supported this action, the interim repair bulletin 17-057 and final remedy bulletin 17-069. **For recall repairs beginning today or later, Service Bulletin 17-069 replaces Service Bulletin 17-057.**

Campaign and Repair Information

Both service bulletins 17-057, *Safety Recall: 2013-16 Accord Battery Management Sensor*, and 17-069, *Safety Recall: 2013-16 Accord Battery Management Sensor Replacement*, were updated and posted on Service Information System (SIS) today. The individual bulletin changes are as follows:

- **17-057**, *Safety Recall: 2013-16 Accord Battery Management Sensor temporary repair campaign is no longer active*. The bulletin has been updated with the warranty information needed in support of repair orders opened prior to October 31, 2017. *Any repair orders open October 31, 2017 and later, are to be reassigned to bulletin 17-069.*
- **17-069**, *Safety Recall: 2013-16 Accord Battery Management Sensor Replacement* remedy campaign is now active. The bulletin has **parts, repair and warranty** information available for vehicles affected by this campaign.

Some vehicles have received interim repairs under the previous 17-057 campaign and will need a final remedy under the current campaign 17-069. **As always the VIN Status Inquiry will direct you to any open recalls.**

Parts Information

Parts are available for ordering.

Warranty Information

Please review the information provided in the individual bulletin. The guidelines for submitting warranty claims on repairs are based on the dates below:

- **October 30, 2017** and prior, the **17-057** temporary repair bulletin was still active and a claim **must** be submitted for completion of that campaign.
- **October 31, 2017** and later, the new active **17-069** BMS final remedy repair is active and a claim for completion **must** be submitted.

Mailed customer notifications for the final remedy repair with sensor replacement will go out to all registered owners of vehicles that are eligible for Service Bulletin 17-069 starting in December 2017.

Click [here](#) for a copy of 17-057.

Click [here](#) for a copy of 17-069.