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<b>Sent on</b>	08	18	2017	<b>Expires on</b>	11	15	2017
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	UPDATE to Safety Recall: 2013-16 Accord Battery Management Sensor						

DATE: August 17, 2017

TO: All Honda Parts &amp; Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: UPDATE to Safety Recall: 2013-16 Accord Battery Management Sensor

On Friday June 30, 2017, American Honda Motor Co., Inc. notified NHTSA and all Honda dealers of a **Stop Sale** and **Safety Recall** on certain 2013-16 Accord vehicles due to corrosion in some of the battery management sensors. Two service bulletins support this action, the interim repair bulletin 17-057 and final remedy bulletin 17-069.

### Campaign and Repair Information

Service bulletin 17-057, *Safety Recall: 2013-16 Accord Battery Management Sensor*, contains warranty, parts and repair information and is currently posted on the Service Information System (SIS). **Until further notice, this bulletin controls the stop sale and interim repair. Continue repairing all affected vehicles using this bulletin.**

Service bulletin 17-069, *Safety Recall: 2013-16 Accord Battery Management Sensor Replacement* is posted on the Service Information System (SIS) as well. It is currently a place holder bulletin to acknowledge that vehicles will need a countermeasure sensor as the final remedy repair. This has created a new stop sale situation for dealer inventory.

For unsold units to clear the Stop Sale for bulletin 17-069

Using the results from the Inspection Section of Service Bulletin 17-057:

- Vehicles with a countermeasure sensor identified via warranty claim for bulletin 17-057 will be updated on 17-069.
- If the vehicle does not qualify for sensor replacement, the DPSM can authorize the dealer to replace the sensor, regardless of the ohm measurement results.

The dealer may deliver the car when the complete sensor replacement repair order is on file in the deal jacket with the VIN status print out. The sensor replacement will constitute a final repair for this activity. AHM will identify these repairs and manually update the 17-069 campaign status. (Be aware that this can take a few days after the claim is paid.) If a faster update of the campaign status is needed, the dealer can send in and copy the DPSM the completed RO with information on the sensor replacement along with a Campaign Status Change form.

For Stop Sale situations warranty information for DPSM authorization of sensors will be provided next week. Please contact your DPSM after the middle of next week to get information in regards of how to process these claims.

Customer notification for final repair with sensor replacement will go out to all customers that are eligible on Service

Bulletin 17-069 once this bulletin is updated with the remedy repair.

Click [here](#) for a copy of 17-057.

Click [here](#) for a copy of 17-069.