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Sent on	07	12	2017	Expires on	08	12	2017
From	Parts and Service Division						
Subject	Battery Sensor Resistance Value Warranty Claim Update						

PRIORITY/ACTION REQUIRED

TO: All Honda Parts & Service Managers, Advisors and Personnel
 FROM: Warranty Operations
 RE: Stop Sale/Safety Recall: 2013-16 Accord Battery Management Sensor

Print this *iN* message and provide a copy to the Service Manager and Shop Foreman.

On Tuesday July 11, 2017, American Honda Motor, Co., Inc. posted Service Bulletin 17-057, *Safety Recall: 2013-16 Accord Battery Management Sensor for 2013-16 Accord vehicles* due to corrosion in some of the battery management sensors. One of the requirements in the bulletin was to include two battery sensor resistance values with the warranty claim submission. The warranty system is currently experiencing an issue with accepting a 'period' punctuation mark normally attributed to a resistance check unit of measurement. Warranty Operations is working to have this issue quickly resolved.

Interim Solution

As an interim solution- Warranty claims (with required resistance value) can still be submitted by substituting the 'period' punctuation mark with a 'comma'.

EXAMPLE

Item	Labor Operation No.▪	Time▪	
1	<input type="text"/>	<input type="text"/>	Delete
2	<input type="text"/>	<input type="text"/>	Delete
3	<input type="text"/>	<input type="text"/>	Delete
Total Time		<input type="text"/>	More >
M.I.L. On	<input type="text" value="NO"/>	Diagnostic Trouble Codes	<input type="text" value="2,82"/> <input type="text" value="4,83"/>

↑
 Substitute the 'period' punctuation mark with a 'comma'