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| <b>Sent on</b> | 09   | 01 | 2017 | <b>Expires on</b> | 09 | 19 | 2017 |
| <b>From</b>    | Parts Operations                                   |    |      |                   |    |    |      |
| <b>Subject</b> | Safety Recall: 2013-16 Accord BMS- Adhesive Update |    |      |                   |    |    |      |

On Friday June 30, 2017, American Honda Motor Co., Inc. notified NHTSA and all Honda dealers of a **Stop Sale** and **Safety Recall** on certain 2013-16 Accord vehicles due to corrosion in some of the Battery Management Sensors (BMS). Two service bulletins support this action, the interim repair bulletin 17-057 and final remedy bulletin 17-069.

#### Adhesive Background:

- Adhesive was supplied specifically for this procedure, one tube repairs approximately 60 vehicles. An initial supply of one tube was drop-shipped directly from the Drop-Ship supplier to all dealers and arrived by July 11, 2017. Additional parts became available for dealer ordering on July 17, 2017. Since product was supplied by Drop-Ship supplier, additional shipment/ processing lead-time was required.

#### Adhesive Update:

- In order to shorten shipment / processing lead-time, American Honda will now stock the adhesive at American Honda warehouses. This change will allow dealers to place orders that will arrive at most dealers next day via DSO. In order to accomplish this, the adhesive will be temporarily unavailable for ordering while the required system changeover takes place.
- **The last day orders can be placed under the current program is Monday September 4<sup>th</sup>.**
- **The adhesive will then be available for dealer ordering by Friday September 8<sup>th</sup> and is expected to begin arriving at dealers via DSO by Saturday September 9<sup>th</sup>.** We will provide an update on any schedule changes.

#### Additional Notes:

- Adhesive return policy remains in place – no dealer returns are accepted. With the new process change, lead-time for delivery will be greatly improved allowing dealers to order and receive adhesive bonds quickly – eliminating need to stock multiple adhesives.
- One tube repairs approximately 60 vehicles.
- Adhesive is used as an interim repair

We are working diligently to minimize impact to dealers as we transition the product from Drop-Ship supplier to American Honda warehouse distribution.

Thank you,

Parts Campaign Group  
American Honda Parts Operations

NG/ms