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Sent on	06	30	2017	Expires on	09	25	2017
From	Brad Ortloff, Manager of Campaign Administration						
Subject	Stop Sale/Safety Recall: 2007-2011 CR-V Pass. Airbag with Incorrect Wire Harness						

DATE: June 30, 2017

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Campaign Administration

RE: Stop Sale/Safety Recall: 2007-2011 CR-V Passenger Airbag with Incorrect Wire Harness

On June 29, 2017, American Honda notified NHTSA of a **Stop Sale** and **Safety Recall** for certain model year 2007-2011

CR-V vehicles for concerns related to replacement passenger front airbag inflator kits that may have been installed using an incorrect wire harness. **Any used units in dealer stock must be repaired per service bulletin 17-056, Safety Recall: CR-V Airbag Inflator Harness.** Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.

Note: Some vehicles affected by this recall may be in your used vehicle inventory. Failure to inspect and repair a vehicle as necessary may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure.

Problem

Wire harnesses for Honda Fit vehicles were mistakenly placed into the CR-V kit production line.

Inspection/Repair

Vehicles affected by this recall require removal of the front passenger airbag assembly and inspection of the wire harness. If the inspection indicates that an incorrect wire harness has been installed, a new inflator kit, specific to this recall, *must* be used. If the wire harness is correct, the vehicle will require no further action.

Service Bulletin

Service bulletin 17-056 will be posted to the Service Information System (SIS) on Friday, June 30, 2017. It includes inspection, parts, repair, and warranty information related to this recall.

Parts

Parts to repair vehicles are available via controlled part order as of Friday, June 30, 2017.

Warranty

Detailed warranty information can be found on service bulletin 17-056. Please note that pictures of the inspection will be required as part of claim submission.

Customer Notification

American Honda expects to begin initial customer notification early July 2017 by phone and by mail in early August 2017.

As always, be sure to check VIN Status inquiry to determine eligibility for any open campaigns.