

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4726
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 30, 2018

Subject: 17276-01 - Safety Recall
Loss of Steering Assist
Revised Warranty and Service Procedure sections

Models: 2014 Chevrolet Silverado LD
2014 GMC Sierra LD

To: All General Motors Dealers

This bulletin has been revised to remove the Module Programming Not Required labor code from the Warranty Information section and to update the Service Procedure. Effective immediately, technicians MUST record the Warranty Claim Code on the Job Card. To avoid warranty transaction rejection, this information must be entered when submitting the transaction. If the Same Calibration/Software Warning is noted on the SPS Controller screen, continue with the programming event using SPS to ensure a Warranty Claim Code is displayed on screen. Please discard all copies of bulletin 17276.

END OF MESSAGE
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