

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4522
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 7, 2017
Subject: 17276 - Safety Recall
Loss of Steering Assist
Models: 2014 Chevrolet Silverado LD
2014 GMC Sierra LD
To: All General Motors Dealers

General Motors is releasing Safety Recall 17276 today. The total number of U.S. vehicles involved is approximately 690,685. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery June 29, 2017. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin on August 15, 2017.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 8, 2017. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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