

Date: July 10, 2017

To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,

General Manager & Parts Manager

From: Audi Customer Protection

Subject: Repair Available for Compliance Recall 45G6 - Brake Lights Don't Activate During

Emergency Brake Application Certain 2016-2017 MY Audi Q3

On July 11, 2017 repairs can begin for vehicles affected by Compliance Recall 45G6. Please refer to the campaign circular posted to Elsa and ServiceNet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before</u> delivery to consumers.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Compliance Recall
SAGA CODE	45G6
MARKET(S)	United States and Canada
AFFECTED VEHICLES	Certain 2016-2017 MY Audi Q3
TOPIC	Brake Lights Don't Activate During Emergency Brake Application
PROBLEM DESCRIPTION	If the parking brake is used during emergency braking, the brake lights on the vehicle will not activate. Following road users would be unaware of the emergency braking that is taking place, which could increase the risk of a rearend crash causing injury and/or damage to property. This makes the vehicle non-compliant with regulatory requirements.
CORRECTIVE ACTION	Dealers will update vehicle software to correct the non-compliance.
CUSTOMER NOTIFICATION DATE	July 2017
ELSA/OMD Web VISIBILITY DATE	On or about July 11, 2017
TOTAL AFFECTED VEHICLE COUNT	USA: 24,754 CANADA: 5,449
APPROXIMATE REPAIR TIME	Up to 50 TU
PARTS REQUIRED	NONE – Software only
EXPIRATION DATE	NONE
ADDITIONAL INFORMATION	IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS
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	<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.
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