



7 Lake Station Road, Warwick, New York 10990

July 21st 2017

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 17V-399

Attention TCI Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*. Transportation Collaborative Inc has decided to conduct a safety recall. The defect exists on Trans Tech Bus models built between 2011 and June of 2017 equipped with Bus Air conditioning systems. The systems utilize a 30AMP in-line fuse holder. The fuse holder needs to be upgraded. The concern is that in some cases the in-line fuse holder can overheat. In some cases the in-line fuses holder may be overloaded due to the addition of secondary equipment such as GPS and or communication systems that may be connected to the same location as the A/C system. The current fuse holder can create an environment for a potential fire if the electrical access panel is not properly secured in the overhead storage compartment.

Transportation Collaborative Inc will affect repairs relating to this recall, at no cost to you the vehicle owner, upon receipt of the response card.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, *“violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied”*.

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0440.

Sincerely,

Customer Support
Trans Tech Bus; a TCI Company