



NOTIFICATION OF SAFETY RECALL H034  
(NHTSA# 17V-394)

SERVICE BULLETIN

14-JUL-17

NO.: 7-134USA

SEC.: RECALL

MKT.: USA

***Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2010-2011 model year Jaguar XJ vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.***

***United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.***

***United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.***

***This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.***

**DESCRIPTION OF ISSUE**

An issue has been identified on a limited number of Jaguar vehicles listed in the Affected Vehicle Range where, when connected to the Jaguar Land Rover-approved diagnostic equipment and an update to the Restraints Control Module (RCM) is unsuccessfully undertaken, the RCM calibration may default to a pre-set condition.

**AFFECTED VEHICLE RANGE**

XJ (X351)

Model Year: ..... 2010-2011

VIN: ..... SAJWA2GE4AMV00047-SAJWA2GEBAMV00343

..... SAJWA2GE38MV00591-SAJWA2GBOBLV11091

A total of 4,926 vehicles are potentially involved in the USA and Federalized Territories.

**EFFECT ON VEHICLE OPERATION**

In the event of a frontal impact of a sufficient severity to require the Supplementary Restraint System (SRS) to deploy the front airbags, the airbags will deploy but at impact thresholds that exceed those which provide the required occupant protection.

Failure of the airbags to deploy as required can lead to increased injuries to the occupants.

**SERVICE PROGRAM / REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized Jaguar retailer who will update the Restraints Control Module to the latest software.

There will be no charge to owners for this action.

**OWNER NOTIFICATION**

Owner notification is expected to occur on or before 18 August 2017.

**ACTION TO BE TAKEN**

A Technical Bulletin will be published once repair instructions are finalized and any required parts/software have been procured. This is currently expected to be no later than the week of 30 July 2017.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.