



August 17, 2017

Attention: All Mazda Dealership General Managers, Service and Parts Managers

SUBJECT: Announcing the launch of 2014-2016 Mazda3 and 2014-2015 Mazda6, Hand-Operated Parking Brake Concern Safety Recall 1217F

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2014-2016 Mazda3 vehicles produced from January 6, 2014 through September 2, 2016, and 2014-2015 Mazda6 vehicles produced from October 25, 2012 through December 1, 2014.

On the mechanical (cable) type parking brake, water may enter the brake caliper due to inappropriate sealing performance of the rear brake caliper protective boot, particularly under cold temperatures, and the parking brake actuator shaft, which is a component of the rear brake caliper, may rust, increasing the sliding resistance of the actuator shaft. The rusted actuator shaft may stick in the brake caliper body, which may result in rear brakes dragging while driving and a decreased parking brake holding force. This could result in unexpected movement of the vehicle if parked on a slope, increasing the risk of a collision. The braking performance by brake pedal operation is not affected.

The purpose of this recall is to check the rear brake calipers and perform appropriate repairs. Please refer to the Repair Procedure document on MGSS.

Owners of affected vehicles will be notified of this recall by first class mail beginning August 19, 2017 and will receive a Parts Not Available letter. All vehicles will display Preliminary Notification in eMDCS initially until sufficient parts supplies allow for a staged launch.

All vehicles subject to Recall 1217F will be opened in stages starting with manual transmission vehicles and vehicles primarily operated in salt states.

Currently MNAO has a limited supply of parts to support inspections and repairs for the Mazda6. Mazda expects to have limited parts to support inspection and repairs for the Mazda3 by September 6, 2017. If a customer visits your dealership asking for this recall to be performed and cannot wait for the repair and parts are

not available, offer a MCVP vehicle or rental vehicle.

On August 15th, an SST special tool was shipped by ground to each dealer to support the inspection and repair of this recall and should be arriving shortly. Some dealers will receive additional tools in the next week to support their expected vehicle population.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Parts and warranty information, repair procedures and owner letter will post on MGSS (Mazda Global Service Support) websites via MXConnect by August 18, 2017.
2. Parts and warranty information will post on eMDCS by August 18, 2017.
3. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

[Because Driving Matters, Safety Matters. Your safety is important to Mazda.](#)

Sincerely,

Akira Ikemoto
Director, Technical Services Division
Mazda North American Operations

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