

RECALL INTERIM NOTICE: THE REMEDY FOR THIS RECALL IS NOT YET AVAILABLE. YOU WILL RECEIVE ANOTHER TECHNICAL BULLETIN ON THIS TOPIC AS SOON AS THE RECALL REPAIR IS AVAILABLE AND CAN BE COMPLETED ON AFFECTED MOTORCYCLES

FUEL SEEPAGE AT THE FILLER CAP

AFFECTED MODELS: 2016 and 2017 690 DUKE

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN KTM DEALER.NET

INITIAL INFORMATION:

KTM North America, Inc. has determined that a defect which relates to motor vehicle safety exists with certain 2016 and 2017 690 Duke motorcycles in which the fuel may seep or leak from the fuel filler cap area. To ensure the highest level of safety, performance, reliability and customer satisfaction, KTM North America, Inc. is investigating the possibility of a fuel leak occurrence.

Dealers must immediately stop selling affected 2016 and 2017 690 Duke motorcycles. Vehicles will be locked out from retail registration in Dealer.net until the remedy is in place.

The remedy for this recall is not yet available. You will receive another technical bulletin on this topic as soon as the recall repair is available and can be completed on affected motorcycles.

In the interim, KTM North America, Inc. has notified all registered owners of the above affected motorcycles by mail that if they experience an occurrence of fuel leakage we request that they stop riding their motorcycle and contact their local authorized KTM dealer to have their motorcycle inspected. A copy of the customer letter is included in this bulletin.

If you are contacted by a customer that says their 2016 or 2017 690 Duke is seeping or leaking fuel at the fill cap please contact the KTM Dealer Services department by calling 855-215-6357.

Once the remedy is determined, registered owners will be informed again of the remedy to correct the defect in cooperation with their local KTM dealer.

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LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

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1119 Milan Avenue // Amherst, OH 44001
8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4
www.ktm.com

**IMPORTANT SAFETY RECALL NOTICE (Interim Notice)
NHTSA Recall No. 17V-388**

Affected VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»
«PdiCity», «PdiProvince» «PdiPostalCode»

x/xx/2017

RE: Affected models: 2016 and 2017 KTM 690 Duke

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America, Inc. has determined that on certain 2016 and 2017 KTM 690 Duke motorcycles a defect may exist which relates to motor vehicle safety, in which during operation or while sitting still, it is possible that fuel can seep or leak out of the fuel filler cap area of the fuel tank (the "occurrence"). The occurrence could increase the risk of injury and/or damage to people or property. KTM North America, Inc. is investigating the possibility of a fuel leakage occurrence, if you do experience the described occurrence/s you should immediately stop operating your motorcycle until further notice.

The remedy for this recall is not yet available. You will receive another letter as soon as the recall repair is available and can be completed on your motorcycle. In the interim, if you experience an occurrence of fuel leakage we request that you stop riding your motorcycle and contact your local authorized KTM dealer to have your motorcycle inspected.

Once the remedy is determined, you will be informed of the remedy to correct the defect in cooperation with your local KTM dealer.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Services Department

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KTM North America, Inc.

Customer Record Update Form

NOTICE: If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to KTM in the enclosed self-addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name _____ «Vin»

Address _____ «PdiFirstName» «PdiLastName»

City _____ State _____ Zip _____ «PdiAddress1»

Phone number _____ «PdiCity», «PdiProvince» «PdiPostalCode»

Email _____

Date of Resale _____

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.

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