

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4518
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 2, 2017

Subject: 17248 - Safety Recall
Loss of Steering Assist

Models: 2014-2016 Chevrolet Caprice and SS

To: All General Motors Dealers

General Motors is releasing Safety Recall 17248 today. The total number of U.S. vehicles involved is approximately 6,200. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery June 15, 2017. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin today, August 2, 2017.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated today, August 2, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS