

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Recall 17V-XXX: Check and Replace Left Rear Lamp
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Publish Date: June 14, 2017
From: Technical Service
Expiration Date: August 11, 2017

DCSnet Message
Urgent



Subject: Recall 17V-XXX: Check and Replace Left Rear Lamp

BMW AG is conducting a Voluntary Non-Compliance Recall (effective June 14, 2017) on Model Year 2013 – 2015 BMW 7 Series (including ActiveHybrid 7) involving the left rear lamp. Please check and, if necessary, replace.

Attached is Service Information bulletin B63 08 17, Recall Notice, VIN list and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B630817_VIN_List\[819a087e\].pdf](#)
-  [B630817_Recall_Notice_\[819a087d\].pdf](#)
-  [B630817\[819a087c\].pdf](#)
-  [2017-MY13-15-F01-02-RearLamp-QandA-\(14Jun2017\)\[819a087b\].pdf](#)
-  [B630817_VIN_List\[819a087e\].pdf](#)
-  [B630817_Recall_Notice_\[819a087d\].pdf](#)
-  [B630817\[819a087c\].pdf](#)
-  [2017-MY13-15-F01-02-RearLamp-QandA-\(14Jun2017\)\[819a087b\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



RECALL 17V-XXX: CHECK AND REPLACE LEFT REAR LAMP

MODEL

F01 (7 Series)

F02 (7 Series)

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective June 14, 2017) on Model Year 2013 – 2015 BMW 7 Series (including ActiveHybrid 7) involving the left rear lamp. Please check and, if necessary, replace.

Approximately 92 vehicles are affected by this recall.

Vehicles in dealer inventory are affected by this recall/stop. Vehicles which are affected will show the campaign as “Open” when checked either in AIR or ISPA Next. Once the Warranty Vehicle Inquiry system is updated on Thursday, June 15, 2017, it will display the same information. The affected vehicles will be identified with the comment: **0063480100 B630817 Recall: Do not retail or deliver.**

This bulletin will be updated with repair instructions, parts and warranty information when it becomes available.

Q&A and VIN list have been attached for further information.

ATTACHMENTS

View PDF attachment [B630817 VIN List](#).

View PDF attachment [B630817 Recall Notice](#).

View PDF attachment [2017-MY13-15-F01-02-RearLamp-QandA-\(14Jun2017\)](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 17V-XXX: Check and Replace Left Rear Lamp B63 08 17

BMW AG is conducting a Voluntary Non-Compliance Recall (effective June 14, 2017) on Model Year 2013 – 2015 BMW 7 Series (including ActiveHybrid 7) involving the left rear lamp. Please check and, if necessary, replace.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Left Rear Lamp
Non-Compliance Recall 17V-xxx
Model Year 2013-2015
BMW 7 Series
*Last Updated 06/14/2017***

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Approximately 92 Model Year 2013-2015 BMW 7 Series in the US, produced from July 2012 through May 2015, are potentially affected.

Q2. What is the specific issue?

This non-compliance recall involves the left rear lamp which may have been installed as a spare part during a dealer service visit. The left rear lamp does not include a reflector, and therefore does not conform to a Federal requirement.

Q3. What can happen as a result of this issue?

Affected vehicles may be less noticeable to drivers of approaching vehicles which could increase the risk of a crash.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Non-Compliance Recall?

Vehicles were produced with left rear lamps that conform to the Federal requirement, and did not have these specific left rear lamps installed during a dealer service visit.

Q6. Can I determine if this issue exists in my vehicle?

No.

Q7. Can I continue to drive my vehicle?

Yes. When you receive a letter asking you to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The left rear lamp will be inspected and, if necessary, replaced.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Non-Compliance Recall?

No.

**Left Rear Lamp
Non-Compliance Recall 17V-xxx
Model Year 2013-2015
BMW 7 Series
*Last Updated 06/14/2017***

Q10. How will I be informed of this Non-Compliance Recall?

You will receive a letter in August via First Class advising you of this recall and to immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q11. How long will the repair take?

This repair will take approximately 1 hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

Q12. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.