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New Safety Recall Advanced Communication – T3406092017

FCA US LLC (FCA US) has announced a safety recall on certain 2017 model year (RU) Chrysler Pacifica Plug-In Hybrid Electric Vehicles (PHEV).

Some of the above vehicles have been built with a power inverter module which may experience diode failure. Inverter module diode failure will cause the vehicle to lose motive power without warning. The vehicle will not power back on and the diode failure may be accompanied by illumination of a Malfunction Indicator Lamp (MIL). A loss of motive power could cause a crash without warning.

FCA US will conduct a voluntary safety recall to replace the power inverter module. The permanent remedy for this condition is not currently available.

VINs identified as being involved in this campaign are currently live and searchable.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 3rd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC