



Jason Guidi

Director - Regulatory & Compliance

June 08, 2017
Subject: Recall R89716
TO: All U.S. and Canadian Volvo Retailers

VEHICLES in RETAILER INVENTORY

**It is a violation of federal law for a retailer to deliver any new Volvo that is eligible for a recall. Retailers are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000 per vehicle.
Correct all vehicles in your new vehicle inventory before delivery.**

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group has decided to launch Recall R89716 on certain model year 2017 XC90 vehicles.

The crimping of the tube for the Micro Gas Generator (MGG) in the 3rd row passengers side seat belt retractor, was not manufactured to specification. In the event of a crash where the pre-tensioner is activated and in combination with certain conditions, the MGG squib may detach and be propelled out of the tube. If the MGG squib penetrates the inner side trim panel, it will lose most of its kinetic energy before it may enter the 3rd row occupant compartment. Despite this condition, the seat belt functions properly.

The corrective action is to replace the 3rd row passenger's side seatbelt retractor.

A total of 1,305 U.S. and 101 Canadian vehicles are eligible for this recall.

Vehicle eligibility must be confirmed:

- Vehicle Inquiry – Vehicle Warranty where the message "Recall R89716 Replace 3rd Row Seatbelt Retractor" will appear for eligible vehicles.
- All cars not yet delivered to end customers must be corrected prior to delivery.



- There have been no reports of incidents related to this issue.
- If you have any questions concerning this recall send them to recall@volvocars.com.

OWNER NOTIFICATION

Owner notification letters will be mailed in August. Owners of eligible retailed vehicles that are requesting this recall to be performed should be accommodated.

PORT VEHICLES

No vehicles will be shipped from the ports with this recall not completed.

PARTS / PARTS RETURN

No replacement parts are available at this time. We will be updating this communication and the Parts Bulletin as parts shipment information becomes available.

CLAIM SUBMISSION

Please refer to the claim submission information in the attached Quality Bulletin.

RETAILER RESPONSIBILITIES

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall is free of charge to the owner.

As the safety of our customers is our utmost priority, we are taking full responsibility to ensure the highest quality and safety standards for our cars.

If you have questions about this recall or any other field service action, please contact me or any member of the Product Safety and Compliance office.

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

A handwritten signature in black ink that reads "Jason Guidi".

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