



Quality Bulletin

TITLE:

**Recall R89716: Replace 3rd Row Passengers Side Seatbelt Retractor
Model Year 2017, Model XC90 with 7 Seats**

GROUP:	CAT/NO: R89716	ISSUING DEPARTMENT: Warranty		CAR MARKET: United States and Canada	
REFERENCE BULLETINS: TJ 32813				ISSUE DATE: 2017-06-08	STATUS DATE: 2017-06-08
Service Personnel: Read and initial		SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	Page 1 of 3

“Right first time in Time”

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A. RECALL R89716 DESCRIPTION

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group has decided to launch Recall R89716 on certain model year 2017 XC90 vehicles with 7 seats.

The crimping of the tube for the Micro Gas Generator (MGG) in the 3rd row passengers side seat belt retractor, was not manufactured to specification. In the event of a crash where the pretensioner is activated and in combination with certain conditions, the MGG squib may detach and be propelled out of the tube. If the MGG squib penetrates the inner side trim panel, it will lose most of its kinetic energy before it may enter the 3rd row occupant compartment.

Despite this condition, the seat belt functions properly.

The corrective action is to replace the 3rd row passenger’s side seatbelt retractor.

A total of 1,305 U.S. and 101 Canadian vehicles are eligible for this recall.



B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS RECALL.

Vehicle eligibility must be confirmed:

- Vehicle Inquiry – Vehicle Warranty where the message “Recall R89716 Replace 3rd Row Seatbelt Retractor” will appear for eligible vehicles or check eligibility in TIE.

All vehicles should be checked for any incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Action repairs should be completed. If you have any questions concerning this recall send them to recall@volvocars.com.

C. PARTS / PARTS RETURN

No replacement parts are available at this time.

Please refer to Parts Bulletin 88-R89716 for updates.

Replaced parts are required to be returned to Technical Material Analysis for this recall.

PORT VEHICLES

No vehicles will be delivered from the ports without having this recall performed.

All vehicles must be checked for any incomplete recalls or service campaigns or service upgrades prior to delivery.

D. OWNER NOTIFICATION

Owner notification letters will be mailed in August. Owners of eligible retailed vehicles that are requesting this recall to be performed should be accommodated.

E. VEHICLES IN RETAILER INVENTORY

It is a violation of federal law for a retailer to deliver any new Volvo that is eligible for a recall. Retailers are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

F. RETAILER RESPONSIBILITY

All vehicles qualifying for this recall must be repaired prior to a customer taking possession of the vehicle.

G. CAMPAIGN REIMBURSEMENT PROCEDURES

Recall R89716 claims should be submitted using the LONG FORM application only.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this campaign repair is: Level 2 – Certified Tech.



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I. RETAILER ALLOWANCE (LONG FORM APPLICATION)

Claim Type: R89716
Cause Code: 02
CSC Code: XW
Main OP: 97195
Failed Part: 39825742, 39842894

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Labor Time</u>
97195	Replace 3rd Row Seatbelt Retractor	1	0.6 Hr