



IMPORTANT SAFETY RECALL NOTICE
NHTSA Recall No. – 17V-363
SECOND NOTICE
OEM/DEALER

August 13, 2018

Dealer Name
123 Main Street
Plain City, MI 12345

Dear (Dealer Contact Name),

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Revability has decided that certain Amerivan 10" have a defect that relates to motor vehicle safety. These vehicles were built between 05-2015 and 05-2017.

What vehicles are being recalled?

Dodge/Chrysler 10" Conversion units built between May 2015 and May 2017.

Why is your vehicle being recalled?

It has been discovered on vehicles in heavier duty cycles or with higher mileage that the Suspension Air Bag does not meet current integrity standards. This may cause the Suspension air bag to fail. Continued vehicle use may cause the air bag to deflate partially or completely and drain the remaining air in the system causing the chassis to rest on the bump stops.

What is being done to remedy problem?

Revability will provide the recall remedy free of charge. The remedy will consist of procedures located in the attached document and associated with recall 17V-363.



What you should do?

Inspect units built between May 2015 and May 2017 and notify Revability immediately to arrange shipment of parts or to schedule repairs. Please call REV Solutions at (844) 473-8287.

IMPORTANT: Some of the vehicles affected may still be in your inventory. Federal Law requires you to complete the recall service on these vehicles before delivery. Revability will provide replacement parts for these units prior to delivery to your customers.

After contacting Revability customer service, if you are still not able to have the safety defect remedied within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Thank you for your prompt attention to this matter.