

TO: «DEALER»  
FROM: Don Chomic – Director, Product Safety  
Kevin Hanegraaf – Director, Aftermarket Support



DATE: June 2017  
SUBJECT: Recall Notice: **NHTSA 17V-349/ Pierce 74B282 – T3 Rear Steer Sway Bar Fasteners**

## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce has determined that a defect which relates to motor vehicles may exist in Arrow XT, Dash, Enforcer, Quantum, and Velocity models built between 2014 and 2017. These vehicles may have been built with T3 Rear-steer suspensions, which may contain a defect that impacts vehicle safety.

Pierce has determined certain fire apparatus equipped with T3 Rear Steer suspension may have been produced with the sway bar attachment fasteners not torqued to the required specified torque level.

### **VEHICLES INVOLVED**

The vehicles involved are certain fire apparatus Model Year 2012 – 2017 Arrow XT, Dash, Enforcer, Quantum, and Velocity models. There are a total of 29 affected vehicles.

Involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

Pierce will provide replacement fastener kits for the affected vehicles.

Pierce anticipates that owners may keep their vehicle in-service until repairs are made.

### **DEALER RESPONSIBILITY**

It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to replace the required components. Please make sure the customer is aware the remedy will be provided by Pierce without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920-832-3342, or Kevin Hanegraaf at 920-832-3235.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Chomic".

Don Chomic

Director, Product Safety