



June 2017
Safety Recall 17V-324
Campaign Bulletin CB17-J-001

IMPORTANT SAFETY RECALL

STOPPER BRACKET INSTALLATION – 17V-324

(Transport Canada 2017-265)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice, Safety Recall bulletin CB17-J-001 with sample owner letters and an affected dealer stock report (if applicable) are being sent to update you about Safety Recall – Stopper Bracket Installation 17V-324 (Transport Canada 2017-265) in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

- 2008-2009MY Isuzu N-Series Vehicles
- 2012-2013MY Isuzu N-Series Vehicles
- 2008-2009MY Chevrolet/GMC W-Series Vehicles

Equipped with 6.0L Gasoline Engines

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in Model Year 2008-2009 and 2012-2013 Isuzu N-Series and 2008-2009 Chevrolet/GMC W-Series vehicles equipped with 6.0L gasoline engines. In the affected vehicles, the accelerator pedal assembly contains a steel stopper plate that is intended to stop the depression of the pedal when the plate contacts the stopper bolt that is fixed to a bracket on the floor panel. As a result of unintended lateral play, the stopper plate can be forced under the outer ridge of the stopper bolt, causing the accelerator pedal to remain in the open position. An open throttle can increase the risk of a crash.

CORRECTION

Isuzu dealers are to remove the stopper bolt and install a Stopper Bracket Assembly. This service will be performed for the customer at **no charge**.

OWNER NOTIFICATION

OWNER NOTIFICATION WILL BEGIN JUNE 23, 2017.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall – Stopper Bracket Installation 17V-324 (Transport Canada 2017-265) and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair per the above instructions.

Isuzu Commercial Truck of America, Inc.
Customer Relations Department

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