

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4435
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 9, 2017

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 17199

Models: 2016-2017 Chevrolet Spark

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2016-2017 model year Chevrolet Spark vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) that it intends to conduct a noncompliance recall that involves these vehicles. The GM recall number is 17199.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

General Motors has decided that certain 2016-2017 Chevrolet Spark vehicles may not comply with Federal Motor Vehicle Safety Standard ("FMVSS") 208, "Occupant Crash Protection." During air bag compliance testing using unbelted, out of position 3-year-old and 6-year-old test dummies in the front passenger seating position, the dummy instrumentation recorded axial neck force from the air bag's deployment greater than permitted by FMVSS 208 S22.4.2, S21.5.5, and S23.5.5.

Although it is unsafe and inadvisable for a child occupant to ride unsecured in the front passenger seat, a child in that position at the time of a crash necessitating air bag deployment may be subject to an increased risk of injury.

Whenever possible, children aged 12 and under should be in the rear seat. Children are safer when properly secured in a rear seat in a child restraint appropriate for their weight and size.

A remedy is currently being validated to correct this condition as quickly as possible. Once a remedy is validated, and a sufficient quantity of parts are available, the recall bulletin will be released, and dealers can begin repairing vehicles.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on May 9, 2017. This action has

been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in Field Action Inventory Reports.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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