



05/12/2017

New Safety Recall Advanced Communication – T2505122017

FCA US LLC (FCA US) has announced a safety recall on certain 2013 through 2016 model year (DS) RAM 1500 Pickup, 2013 through 2016 model year (DJ) RAM 2500 Pickup and 2014 through 2016 model year (D2) RAM 3500 Pickup vehicles.

The Occupant Restraint Control (ORC) module on some of the above vehicles may activate a diagnostic trouble code (DTC) due to external stimulus which disables its ability to sense vehicle rollover events. When the DTC is set, airbag and seat belt pretensioner deployment based on rollover sensing is disabled for the ignition cycle in which the DTC was set. The loss of air bag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.

FCA US will conduct a voluntary safety recall to reprogram the ORC module with new software.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC