

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis Michael Scott, Vans Regulations & Certifications
RE: Recall Campaign 2017070006 MY 13-14 Model 906 Update SCN Coding	DATE: August 25, 2017

IMPORTANT RECALL CAMPAIGN LAUNCH INFORMATION

Please see the attached document for the subject recall launch notification.



RECALL CAMPAIGN LAUNCH NOTIFICATION UPDATE

August 25, 2017

Campaign No. :	Codeword:	<h2>Update SCN Coding</h2>
2017070006	VS2SCNCODE	
<p>This is to notify you of the Recall Campaign Launch to update software on Z MY13-14 Mercedes-Benz Sprinter, Freightliner Sprinter (906) vehicles. Please review the recall information below. The recall campaign will visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI on August 25, 2017.</p>		
Background		
Issue	<p>Daimler AG ("DAG"), the manufacturer of Freightliner and Mercedes-Benz Sprinter vehicles, has determined that vehicles, which received a control unit coding update while at an authorized Mercedes-Benz Dealership between December 3, 2016 and December 5, 2016, might not function as intended. It is possible that malfunctions of different control units may occur, potentially compromising critical safety features or emissions-related functions. This may increase the risk of a crash as well as increase the risk of injury to occupants during a crash, and/or result in the vehicle's non-compliance with regards to safety and/or emissions.</p>	
What We're Doing	<p>Daimler AG will conduct a voluntary recall. An authorized Freightliner and/or Mercedes-Benz Sprinter will update the coding on the affected vehicles.</p>	
Vehicles Affected		
Vehicle Model Year	2013-2014	
Vehicle Model	Sprinter (2500,3500)	
Vehicle Populations		
Total Recall Population	7	
Total Dealer Inventory	N/A	
<p>Affected vehicles will be flagged in VMI as "OPEN". Work Instructions will be available in SprinterTek Info. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p>		
Next Steps/Notes		
Owner notification letter timeline	Customer Notifications will be mailed September 2017.	
AOMS/SOMS	AOMs - If your name is copied on this email, you may have a dealer that has a vehicle affected by this recall in inventory. See VIN list and forward the respective VINs to the dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-877-762-8267.</p>		



Mercedes-Benz

Campaign No. 2017070006, January 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 906 Model Year 2013-2014**
Perform SCN Coding

Daimler AG ('DAG'), the manufacturer of Freightliner and Mercedes-Benz Sprinter vehicles, has determined that vehicles which received a control unit coding update while at an authorized Mercedes-Benz Dealership between December 3, 2016 and December 5, 2016 might not function as intended. It is possible that malfunctions of different control units may occur, potentially compromising critical safety features. This may increase the risk of a crash as well as increase the risk of injury to occupants during a crash. An authorized Freightliner, Mercedes-Benz Sprinter dealer will update the coding on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 7 vehicles are involved.


Order No. V-RC-2017070006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check


1.  Check whether vehicle is affected by measure

Affected vehicles: Perform SCN coding (**code: VS2SCNCODE**)

 For authorized Mercedes- Benz service partners, only the entry in the "Extended VEGA Application" (EVA) system, in the "Current" tab is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.


Procedure

Note:

- Use DAS/Xentry 07/2017 (in particular with add-on 7741) or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Run SCN coding in corresponding control unit

Model 906.1/6 except code XM0 (Facelift)

 WDY9066331S732493, WD39066331S756576, WD39066331S773450,
WD39066331S778176, WD39066371S808040


To do this, select the following


Menu items: Main groups ➡ Control units ➡ Drive ➡ CDI60 Common Rail Diesel Injection (OM642 EPA13) ➡ Control unit adaptations ➡ SCN coding ➡ Perform SCN coding.

Model 906.1/6 with code XM0 (Facelift)

 WDZ9067331S849488, WDP9061551N582772

 Select the following menu item in the "Special functions" tab: "Service measure available."

 The affected control unit is shown. Select the following menu item for the SCN coding procedure for the displayed control unit: Control units view ➡ Selection of affected control unit ➡ Adaptations ➡ Control units update ➡ Updating of SCN coding

 You are automatically guided through the SCN coding procedure.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Perform SCN coding in ATA control unit (with XENTRY/DAS connected)(02-9952)

Damage Code	Operation Number	Labor Time (hrs.)
54 980 56 8	02-9950	0.1
	02-9951	0.1
	02-9952	0.1

**Note**

Operation Number labor times are subject to change