

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4417
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 18, 2017

Subject: Stop Delivery Order for Safety Recall 17168
Rear Suspension Adjust Link

Models: 2017 Buick LaCrosse

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of 2017 model year Buick LaCrosse vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a safety recall that involves these vehicles. The GM recall number is 17168. The total number of U.S. vehicles involved is approximately 11,246. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated April 20, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

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