

# SAFETY RECALL ALERT



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-0407  
**Date:** April 21, 2017  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0407, Alternator Cable

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**Summary:**

**Description of Defect:**

The alternator cable may be incorrectly sized. This can potentially result in overheating of the cable, which may result in a vehicle fire.

Mack Trucks has received no reports of overheating of the cable or vehicle fires associated with this defect. Therefore, Mack Trucks considers this as a proactive measure to protect the public and our customers from the potential risk associated with this defect.

**Models/ Model Years Affected:**

Mack: 2011-2018 TerraPro (LEU and MRU) and LR model vehicles manufactured from July 15, 2010 through April 7, 2017.

**Vehicle Quantities:**

Mack: 3,321 trucks in total (3,281 U.S., 40 Canada)

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

**Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal April 21, 2017.
- Repair Instructions are tentatively scheduled for release by June 16, 2017.
- Owner Notices are scheduled to be mailed on or before June 16, 2017.

**Questions:**

Contact the Regulatory Affairs Department at [ytna.regulatoryaffairs@volvo.com](mailto:ytna.regulatoryaffairs@volvo.com) if you have questions.