

[Next Unread Message](#)**View Message****Sent on** 04 14 2017 **Expires on** 07 10 2017**From** Campaign Administration**Subject** Stop Sale/Non-Compliance Recall: 2017 RDX Certification Label Ink Rubs-off**TO:** All Acura Parts & Service Managers, Advisors and Personnel**FROM:** Brad Ortloff, Manager of Campaign Administration**RE:** Stop Sale/Non-Compliance Recall: 2017 RDX Certification Label Ink Rubs-off

Today Acura is notifying all dealers of a **stop sale** and voluntary non-compliance recall for certain 2017 RDX vehicles due to certification label regulations. Any new or used units in dealer stock must be repaired prior to sale. Service Bulletin 17-021 *Non-Compliance Recall: 2017 RDX Certification Label* is now available for review. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected by this non-compliance recall.

Note: Some vehicles affected by this campaign may be in your vehicle inventory. Failure to repair a vehicle subject to an emissions-related recall may subject your dealership to penalties under applicable state and federal laws.

Basic Problem

On certain 2017 RDX vehicles built between April 3rd thru April 11th 2017, the ink on the certification label may rub off when wiping the label with alcohol, gasoline, kerosene, engine oil, window cleaner, or wax. This would cause the vehicle to be noncompliant with Title 49 of the Code of Federal Regulations, Part 567, "Certification."

More details will be provided in the next few days in regards to parts, repair, tools, warranty and any other campaign associated information.

Click [here](#) for a copy of 17-021.