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SAFETY RECALL

CAMPAIGN BULLETIN

Front Passenger Air Bag Inflator Preliminary Recall Announcement

Date: April 21, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

******* Preliminary Announcement *******

Nissan has notified the National Highway Traffic Safety Administration (NHTSA) of its intention to recall certain Nissan LEAF (ZE0) and Sentra (B17) vehicles to replace the passenger air bag inflator. Due to a supplier manufacturing error, which has since been corrected, certain front passenger air bags may have been manufactured outside of Nissan specifications. In rare cases, this may lead to improper air bag deployment in the event of a crash, which can increase the risk of injury to the front seat occupant.

Note: This recall is not related to the Takata Air Bag Inflator Recall.

Nissan is currently in the process of identifying specific vehicles affected and will notify dealers and provide remedy instructions as soon as affected vehicles are confirmed.

Additional details will be provided at a later date. Nissan is committed to the safety and security of our customers and their passengers.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q: Is this a Recall Campaign?

A: Yes.

Q. Is there a stop sale at the dealers?

A: A stop sale will be implemented once Nissan identifies the affected vehicles.

Q: What is the issue?

A: A Tier 3 supplier identified that certain front passenger air bag inflators may have been manufactured outside of Nissan's design and performance specifications, which, in rare instances, could lead to improper air bag deployment in the event of a crash. This issue was only observed in a laboratory test, and Nissan is not aware of any incidents related to this condition. The recall is being conducted proactively out of an abundance of caution.

Q: How do I know if my vehicle has a problem with the front passenger air bag inflator?

A: If your vehicle is subject to this campaign you will receive an Owner Notification letter from Nissan.

Q: Is this related to the Takata Airbag Recall?

A: No.

Q: What should I tell inquiring customers?

A: Nissan is working to prepare the remedy and will make a recall announcement as soon as the affected vehicles are identified. If a customer's vehicle is affected, they will receive an Owner Notification letter from Nissan within sixty (60) days of this announcement.

Q: Are all the listed vehicles affected?

A: No. Some are affected and some are not affected. Nissan is working to identify the specific vehicles included and will communicate that information to dealers as soon as the affected vehicles are identified.

Q: Are vehicles currently in dealer inventory affected?

A: Some are affected and some are not affected. Nissan is working to identify the specific vehicles included and will communicate that information to dealers as soon as the affected vehicles are identified.

Q: Are any other countries or regions affected by the same issue?

A: Yes, the approximate number of vehicles by region is below.

Estimated number of affected vehicles in each region.

Region	LEAF (ZE0)	Sentra (B17)	Grand Total
USA	1,921	22,556	24,477
CAN	120	1,340	1,460
Mexico	10	0	10
Other Global Mkt	4	2,655	2,659
TOTAL	2,055	26,551	28,606

Q: Have there been any injuries or fatalities related to this defect?

A: This issue was observed in a laboratory test and Nissan is not aware of any related field incidents. This recall is being conducted proactively out of an abundance of caution.

Q: Is there anything customers can do in the meantime?

A: If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan which will provide instructions on how to remedy your vehicle.

Q: Is my vehicle safe to drive?

A: Owners may continue to drive their vehicles at their discretion. Nissan is not aware of any incidents associated with this issue. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan which will provide instructions on how to remedy your vehicle.

Q: Will a rental vehicle be provided while the dealer is servicing the vehicle?

A: These details will be provided when Nissan makes an announcement.

Q: What will be the service department action?

A: Nissan will provide instructions to dealers for replacing the front passenger air bag inflator.

Q: How do I identify an affected vehicle in SERVICE COMM?

A: These details will be provided when Nissan makes an announcement.

Q: Are you experiencing this issue on any other Nissan (or Infiniti) models?

A: No.