



April 18, 2017

IMPORTANT SAFETY RECALL

NHTSA Recall No. 17V249

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act

Foretravel has been notified that Reyco Granning has learned that IFS modules manufactured during the affected timeframe could contain loose ball joints. If loose ball joints are not detected, they may eventually separate from their mating part, which could result in a partial loss of steering control. Reyco Granning has notified NHTSA of this condition. This recall notice applies to IFS model(s): IFS1700S, IFS17S3, IFS1800S3, IFS2000S2, and IFS20S3.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call 1-800-955-6226 option 3 providing the VIN number (last 6 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 17V-249 as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Foretravel 1.800.955-6226 opt 3 for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.



FORETRAVEL
MOTORCOACH

Foretravel ASSISTANCE:

1. If you have technical questions, please call Foretravel Technical Support Department at 1.800.955-6226 opt 3.
2. If you have questions regarding warranty claims, call 1.800.955-6226 opt 3.

Thank you for your continued support, and we appreciate your partnership.

Sincerely;

James Triana

Warranty Director/Customer Assistance

Foretravel, Inc.

800-955-6226 ext. 242

Direct; 936 – 560 – 8459