



Mitsubishi Motors North America, Inc.
PARTS BULLETIN

SUBJECT:

**DOOR LATCH – SAFETY RECALL
CAMPAIGN**

No: DL-OU-01-17

Date: June 23, 2017

Model: SEE BELOW

PURPOSE:

This bulletin provides parts background detail for the door latch safety recall.

A safety recall campaign is being conducted for door latches on certain 2016 Outlander vehicles built from May 11, 2015 to March 14, 2016 and 2016 Outlander Sport vehicles built from January 11, 2016 to July 8, 2016. Do not sell or deliver any affected 2016 Outlander or 2016 Outlander Sport vehicles in your new vehicle inventory until this recall has been performed. Please check the *Most Recent: Open Campaign List* e-report to identify affected vehicles in your new vehicle inventory.

Due to inappropriate manufacturing processes involving certain components used inside the door latch, certain dimensions of these components may be out of specification. As a result, the door latch mechanism may not securely latch in high temperature conditions. If this occurs and the door mechanism does not securely latch, the door could inadvertently open while the vehicle is in motion. This campaign bulletin instructs dealers to replace the appropriate door latches on affected vehicles.

Please refer to SAFETY RECALL CAMPAIGN BULLETIN **SR-17-002** for repair instructions. The recall campaign IDs are **C1702A, C1702B, C1702C, and C1702D**.

AFFECTED VEHICLES:

Certain 2016 Outlander
Certain 2016 Outlander Sport / RVR

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.



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AFFECTED PARTS INFORMATION & REPAIR COMBINATIONS (A, B, C, D)

#	Repair Procedure	Part Number	Location	QTY
A	Replace 4 latches – Vehicles w/o Fast Key	MW400227J	Left Front	1
		MW400232J	Right Front	1
		MW400234J	Left Rear	1
		MW400235J	Right Rear	1
		MW400240	1 set per latch	4
B	Replace 4 latches – Vehicles with Fast Key	MW400227J	Left Front	1
		MW400233J	Right Front	1
		MW400234J	Left Rear	1
		MW400235J	Right Rear	1
		MW400240	1 set per latch	4
C	Replace 2 Latches RF & RR – Vehicles w/o Fast Key	MW400232J	Right Front	1
		MW400235J	Right Rear	1
		MW400240	1 set per latch	2
D	Replace 2 Latches RF & RR – Vehicles with Fast Key	MW400233J	Right Front	1
		MW400235J	Right Rear	1
		MW400240	1 set per latch	2

PARTS ORDERING AND ALLOCATION INFORMATION:

Parts are extremely limited and MMNA has sent interim owner notification letters to approximately 35,000 affected owners, informing them that parts are not available and that they will be re-notified once parts are available.

Dealers will be force allocated the correct combination of parts based on the number of affected VINs in their new vehicle inventory. Parts shipments are processed via the 'R' order type and were shipped via next day delivery, for arrival on Saturday, 6/24/2017.

Contact your local Zone Representative, District Parts and Service Manager, or Facing PDC for questions or comments.

