



**Mitsubishi Motors North America, Inc.**

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To: All Mitsubishi Dealer Principals, General Managers, Parts Managers, and Service Managers

Subject: Parts Supply for the Door Latch Recall SR-17-002 on certain 2016 Outlander and Outlander Sports

Date: June 29, 2017

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On June 5, 2017 MMNA sent notification to owners of certain 2016 Outlanders and Outlander Sports informing them of a Door Latch recall. In that notification letter we inform affected owners that the needed parts to remedy their vehicle are not currently available and they will receive a follow up recall notice when parts become available.

Unfortunately the required recall remedy parts will not be available in large quantities until the end of July 2017. However, MMNA has been able to obtain a limited quantity of the necessary recall remedy parts. These parts should be used in cases when the customer is currently experiencing the problem described in the owner's recall notice.

To help support your customer's needs MMNA is allocating a small quantity of parts to your dealership. Please use this limited parts allocation to support your **most urgent customer needs** until more parts are available.

MMNA is making every effort to expedite the necessary recall remedy parts to support customer satisfaction.

Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.

MMNA Fixed Operations Team