



SECOND INTERIM NOTICE

Theta II Engine Safety Recall, SC147

May 26, 2017

Attention: All Kia Parts & Service Managers

This is an interim notice as Kia currently has a limited supply of the remedy parts. The purpose of this communication is to keep you informed of Kia's recall implementation plan. We will send you another notice when a sufficient quantity of the remedy parts becomes available.

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to inspect, and if necessary, replace the engine long block assembly on the following vehicles:

- All 2011-2013 MY Optima vehicles equipped with the 2.4L Gasoline Direct Injection (GDI) and 2.0L Turbocharged GDI (T-GDI) engines produced from August 12, 2010 through September 27, 2013;
- All 2014 MY Optima vehicles equipped with the 2.4L Gasoline Direct Injection (GDI) and 2.0L Turbocharged GDI (T-GDI) engines produced at KMMG from August 28, 2013 through May 15, 2014, with engines supplied by Hyundai Motor Manufacturing Alabama;
- All 2012-2014 MY Sorento vehicles equipped with the 2.4L Gasoline Direct Injection (GDI) engines produced from April 19, 2011 through February 10, 2014; and
- All 2011-2013 MY Sportage vehicles equipped with the 2.0L Turbo Gasoline Direct Injection (T-GDI) engines produced from December 30, 2010 through August 30, 2013.

The first Interim Notice was sent to all Kia Parts & Service Managers on 5/22/17. This Second Interim Notice is being published to provide further updates regarding the status of Safety Recall SC147.

1. **Recall Activation:** The interim customer notification of this safety recall began on 5/25/17. Although the recall repair procedure has not yet been launched, in order to provide dealership service staff with visibility to affected VINs in WebDCS>Warranty Coverage Inquiry to respond to customer inquiries, **KMA has activated the recall in WebDCS at the VIN level on Friday, 5/26**. Customers will be notified again when a sufficient quantity of the remedy parts and the inspection/repair procedure are available.
2. **Technical Service Bulletin (TSB):** Publication has been delayed but will be published as soon as possible.
3. **Parts Information:** **During the week of 5/22, all dealers received an initial supply of dipsticks** (oil level rods) which will be necessary for certain vehicles once they pass the (TSB) inspection. Additional SC147 remedy parts are not yet available and a separate communication will be made when they are available to support engine replacement.

NOTE: For engine-related repairs necessary due to engine failures that occurred BEFORE the launch of this Safety Recall (repair orders dated prior to the launch of this Safety Recall on 5/26/17), please ensure the appropriate regular service parts orders have been placed to try to minimize vehicle downtime rather than waiting for the release of recall campaign parts.



4. **Special Service Tools (SSTs):** The KDS tablets will be prepared for SC147 inspections via an internet update on 5/31/17. An engine noise tester SST will be shipped to every dealer via Federal Express overnight delivery for **arrival on 6/1**, attention Service Manager. The package will look like this:



5. **Engine replacements necessary after 5/26/17 and prior to Recall Repair Launch and/or prior to receiving the SST:** Should a customer bring his/her vehicle to the dealer with a cyclic knocking noise from the engine, and/or the illumination of the engine warning lamp and/or the oil pressure lamp in the instrument panel after 5/26/17 but before the recall remedy is available, dealer staff should verify that the vehicle is included in this safety recall campaign and perform an initial vehicle inspection to determine whether it is likely a new engine long block assembly is needed to repair the vehicle. ***If so, the dealer should provide the customer with alternate transportation until the inspection equipment, remedy parts and repair procedure become available and their vehicle can be repaired.***

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager. We will continue to publish updates as new information regarding this safety recall becomes available. Thank you.

Sincerely,

Neem Van der Reest
Quality Analysis Manager