

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Delivery Stop & Recall 17V-XXX: Program Control Units
Date: Friday, March 24, 2017 4:29:55 PM

Publish Date: March 24, 2017
From: Technical Service
Expiration Date: April 07, 2017

DCSnet Message
Urgent



Subject: **Delivery Stop & Recall 17V-XXX: Program Control Units**

BMW AG is conducting a Voluntary Non-Compliance Recall on Model Year 2016 - 2017 MINI Clubman vehicles produced from Start-of-Production through March 23, 2017 involving the reprogramming of the control units for the brake lamps.

Attached is Service Information bulletin M63 02 17, Recall Notice and Q&A for more details.

You will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [170324_MY2016-17_F54_BrakeLamp_QandA\[8191b81e\].pdf](#)
 [M630217_Recall_Notice\[8191b81d\].pdf](#)
 [M630217\[81919fe7\].pdf](#) [170324_MY2016-17_F54_BrakeLamp_QandA\[8191b81e\].pdf](#)
 [M630217_Recall_Notice\[8191b81d\].pdf](#)
 [M630217\[81919fe7\].pdf](#)

Recipients: MINI Passenger Cars, CC-MiniManagers
MINI Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



Lights

M63 02 17

Technical Service

DELIVERY STOP & RECALL 17V-XXX: PROGRAM CONTROL UNITS

MODEL

F54 (Clubman)

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall on Model Year 2016 - 2017 MINI Clubman vehicles **produced from Start-of-Production through March 23, 2017** involving the reprogramming of the control units for the brake lamps.

The repair requires a software update only. No parts need to be replaced. We are working on a software solution and will provide more information about it early next week.

Vehicles in dealer inventory are affected by this recall/stop. Vehicles which are affected will show the campaign as "Open" when checked either in AIR or ISPA Next. Once the Warranty Vehicle Inquiry system is updated on Saturday, March 25, 2017, it will display the same information. The affected vehicles will be identified with the comment: **STOP012166 M630217 Recall No action at this time.**

Approximately 16,883 vehicles are affected by this recall.

This bulletin will be updated with repair instructions, parts and warranty information when it becomes available.

Q&A has been attached for further information.

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 17V-XXX: Program Control Units – M63 02 17

BMW Group is conducting a Voluntary Non-Compliance Recall (effective March 24, 2017) involving the reprogramming of control units in Model Year 2016-2017 MINI Clubman vehicles produced from Start-of-Production through March 23, 2017.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Brake Lamp
Non-Compliance Recall 17V-xxx
Model Year 2016-2017
MINI Clubman
*Last Updated 03/24/2017***

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Approximately 16,900 Model Year 2016-2017 MINI Clubman vehicles, produced from Start-of-Production (October 2015) through March 2017, are potentially affected.

Q2. What is the specific issue?

This non-compliance recall involves the brake lamps. They do not conform to a Federal requirement.

Q3. What can happen as a result of this issue?

When a turn signal is activated, although a part of the brake lamp remains illuminated, another part of the brake lamp is no longer illuminated. Specifically, the “inner portion” of the brake lamp is no longer illuminated. However, the “outer portion” of the brake lamp remains illuminated, and still satisfies the Federal requirement regarding brake lamp size and brake lamp luminosity (brightness).

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Non-Compliance Recall?

Other vehicles were equipped with brake lamps that conform to the Federal requirement.

Q6. Can I determine if this issue exists in my vehicle?

This would be difficult to perform for a single person, and is not recommended.

Q7. Can I continue to drive my vehicle?

Yes.

When a turn signal is activated, the “outer portion” of the brake lamp, which remains illuminated, still satisfies the Federal requirement regarding brake lamp size and brake lamp luminosity (brightness).

When you receive a letter asking you to have this recall performed by an authorized MINI dealer, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The brake lamps will be reprogrammed.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Non-Compliance Recall?

No.

**Brake Lamp
Non-Compliance Recall 17V-xxx
Model Year 2016-2017
MINI Clubman
*Last Updated 03/24/2017***

Q10. How will I be informed of this Non-Compliance Recall?

You will receive a letter via First Class mail in April advising you of this recall and to immediately schedule an appointment with an authorized MINI dealer to have this recall performed.

- You can locate your nearest authorized MINI dealer at www.miniusa.com/dealer.
- To ensure MINI has your most recent contact and vehicle information, please register your vehicle at www.miniusa.com/ol.

Registration is free, and will give you access to factory initiated campaigns and other information specific to your MINI.

Q11. Do I have to wait for my letter in order to have my vehicle serviced?

Owners will be contacted letter to schedule an appointment. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this non-compliance recall performed. For the latest updates to this recall, please visit www.miniusa.com/recall.



March 24, 2017

Dear MINI Dealers,

Open communication remains a critical component of our partnership. With that said, we wanted to bring to your attention an important product situation we just became aware of today. We have issued a F54 Clubman Delivery Stop and Recall and just posted a notification to our DCS channel. Although we are still awaiting additional information, we wanted to personally share with you where we are so far and ask for your support and attention as we take the necessary steps towards resolution.

MINI USA is conducting a Voluntary Non-Compliance Recall due to an issue with the illumination of the brake lamp. Specifically, when a turn signal is activated, the “inner portion” of the brake lamp is not illuminated. However, the “outer portion” of the brake lamp remains illuminated and still satisfies the federal requirement regarding brake lamp size and brake lamp luminosity (brightness). This Delivery Stop and Recall affect:

- Model Year 2016-2017 MINI Clubman (F54) produced from Start-of-Production (October 2015) through March 2017

The Recall also involves a Delivery Stop on approximately 3,972 vehicles. We expect that approximately **2,872 of these vehicles are currently in dealer inventory**. Additional vehicles subject to the recall have been previously retailed. We urge you to review every F54 VIN# in your stock to determine exactly how many cars you have within your inventory. With increased regulatory oversight, it’s imperative that you check every car for outstanding recalls or stop sales before delivering to a customer. We must be extra vigilant in this area.

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As you are aware, it is a violation of federal law (the Safety Act) for you to sell, lease and deliver any F54 vehicle covered by the Recall and Delivery Stop until the reprogramming of the control unit has been performed. This means you may not legally deliver any new F54 to a consumer until the reprogramming is completed. Also, you should not sell, lease or deliver any Certified Pre-Owned or used F54 vehicles subject to the Recall and Delivery Stop until the repair is completed. **There are no parts required for the repair.**

At this time, we are still awaiting final repair instructions but we expect to be able to provide you with those details in the upcoming days. We are committed to getting you the necessary information as soon as it is available.

We want to assure you that together with our teams, we will be working hard to support you through this process.

Thank you again for your support, attention and action. We will continue to communicate information about this matter as it becomes available.

Sincerely,



Thomas Felbermair
VP, MINI of the Americas



Stephan Reiff
VP, Aftersales