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From	Brad Ortloff, Manager of Campaign Administration
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Subject	Stop Sale/Safety Recall: 2016 Pilot Fuel Tank Seal Leak
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DATE: March 31, 2017

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager Automobile Campaign Administration

RE: Stop Sale/Safety Recall: 2016 Pilot Fuel Tank Seal Leak

Yesterday, March 30, 2017, Honda notified NHTSA, EPA and ARB of a **Safety and Emissions Recall** respectively affecting **ONLY 136** units of model year 2016 Pilot to replace the fuel tank. **A dealer with any used units in dealer stock must repair all affected unrepaired units per service bulletin, 17-021 Safety and Emissions Recall: 2016 Pilot Fuel Tank, prior to sale.** Refer to your eResponsibility report and/or VIN inquiry to determine which units in your inventory are affected.

Note: Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. Furthermore, state law may provide American Honda with the right to seek indemnification in any such claim or lawsuit.

Basic Problem

During the fuel tank manufacturing an error in the process created a weakness in the fuel tank seal. Stress caused during vehicle usage may lead to tank seam separation that may create a leak path. A fuel leak or vapor may escape the tank and could represent an evaporative emission and safety hazard.

Campaign Information

Service bulletin 17-021, is available/posted to the Service Information System as of March 31, 2017, and includes warranty, parts, and repair information related to the recall campaign.

Parts Information

As there are very limited vehicles in this campaign please refrain from ordering parts for stock. Starting the week of April 3, 2017 Automobile Customer Service (ACS) will begin scheduling customers for appointments with requested dealers. Once an appointment is scheduled, American Honda will allocate a fuel tank and associated parts for the appointment. Dealers do not need to order parts for these scheduled appointments. For walk-in customers or dealer inventory, check VIN Status Inquiry before placing an order for all associated parts depending on vehicle drivetrain. Initially, fuel tanks will be available for order through the Controlled Parts Order process where a valid campaign VIN is required.

Tools Information

Fuel Nut Wrench 070AA-T0AA100 is needed for fuel pump/filter replacement. Tool is part of dealer tool inventory or can be ordered through the AH Tool and Equipment Program.

Warranty and Repair Information

Detailed information on warranty and repair is available in service bulletin 17-021.

Customer Notification

Automobile Customer Service (ACS) will begin customer outreach in early April 2017 and American Honda expects to complete initial customer notification with a letter via mail by the end of April 2017 to owners of any remaining unrepaired vehicles.

As always, please be sure to check VIN status inquiry to determine if a particular VIN is affected by this recall.

Click [here](#) for a copy of bulletin 17-021.