

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNACconnect](#)

REF #: ICI17-014

Effective: 05/31/17

Release: 05/31/17

**SUBJECT: Allison Tech Tip #TT8026EN
FCCC Transmission Grade Brake Programming**

This letter is to inform you that Allison Transmission distributors will be performing a recall on behalf of Freightliner Custom Chassis involving the an update to the TCM due to incorrect programming of the grade brake. The affected models are specific FCCC S2G chassis, and one B2 school bus chassis manufactured July 31 2014, through November 18, 2014, and built with 8.0L propane engines and Allison transmissions. Customers will be notified by mail and directed to an Allison Transmission distributor for the repair. This is **not** a Daimler Trucks North America campaign and DTNA dealers will not be performing the work.

If you receive a customer inquiry regarding Allison Tech tip #TT8026EN, please direct the customer to their nearest Allison authorized distributor. To locate the nearest Allison authorized distributor, the customer may call the Allison Technical Assistance Center at (800) 252-5283 (24 hours a day) or visit the Allison website, www.allisontransmission.com/sales-service-locator.

A copy of the customer letter is included for your reference.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

Daimler Trucks North America LLC

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**May 2017
FL734AB
NHTSA #17V-215 Non-School Buses
#17V-217 School Buses**

IMPORTANT SAFETY RECALL

See enclosed VIN list.

Subject: FCCC Transmission Grade Brake Programming

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Custom Chassis S2G chassis, and one B2 school bus chassis (Thomas Built Buses Saf-T-Liner C2), manufactured July 31, 2014, through November 18, 2014, and built with 8.0L propane engines and Allison transmissions.

On certain vehicles, the transmission grade brake may remain activated after the driver tries to deactivate it to manage certain road conditions. In addition, when the disable switch is depressed, the light illuminates to indicate that the grade brake is disengaged but the system may remain active. Using the grade brake in certain low traction conditions may result in loss of traction due to aggressive downshifting by the grade brake, increasing the risk of a crash.

Allison Transmission distributors will update the vehicle TCM programming.

Allison Transmission distributors will perform this Recall on behalf of DTNA. To locate a distributor, go to www.allisontransmission.com/sales-service-locator. Locations with the Allison "swirl" have the necessary programming capabilities. When you contact an Allison Transmission distributor, refer to **Allison Tech Tip #TT8026EN** and have your vehicle identification number available. Contact the distributor in advance to arrange for service. The Recall will take approximately one hour and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions or need further information about this repair, contact the Allison Technical Assistance Center at (800) 252-5283 (24 hours a day) and reference Tech Tip #TT8026EN. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC (DTNA) dealer. The following documentation must be presented to a DTNA dealer, via your Allison Transmission distributor, for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from the DTNA dealer.

Please speak with your Allison Transmission distributor concerning this matter.