



Michael A. Berardi  
 Director  
 Service Engineering Operations  
 Ford Customer Service Division

Ford Motor Company  
 P. O. Box 1904  
 Dearborn, Michigan 48121

March 28, 2017

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 17S08**  
 Certain 2017 Model Year F-450/F-550 4X4 Vehicles with 205” Wheel Base and 4.88 Axle Ratio  
 Three-Piece Driveshaft Conversion

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
F-450 / F-550	2017	Kentucky Truck	June 6, 2016 through February 21, 2017
		Ohio	February 16, 2016 through February 21, 2017

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

In the affected vehicles, driveline vibration may occur when driving above 75 mph. The vibration may or may not be perceptible to the driver. Continued operation of the vehicle above 75 mph may fracture the transmission and/or driveline components. This could result in a loss of motive power without warning while driving, or unintended vehicle movement in park without the parking brake applied, increasing the risk of injury or crash.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers the week of April 25, 2017 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

**CUSTOMER NOTIFICATION**

Owners of record will be notified of this safety recall via first-class mail the week of April 3, 2017. This letter will also advise owners to limit vehicle speed to 75 mph to reduce the possibility of driveline component failure. Owners will be notified again after parts ordering information and repair instructions have been provided to dealers. This is expected to occur in May 2017.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Michael A. Berardi