



03/24/2017

New Safety Recall Advanced Communication – T2003242017

FCA US LLC (FCA US) has announced a safety recall on certain 2016 and 2017 model year (DS) RAM 1500 pickups equipped with one of the following rear axles ratios: 3.92 (sales code DMH) or 3.55 (sales code DMD) or 3.21 (sales code DMC).

Very few of the above vehicles may have a rear axle differential pin retaining bolt which was not tightened to the proper torque specification during the assembly process.

A differential pin retraining bolt which is loose could back out and contact the bearing cap and/or allow the differential pin to come out of position releasing the differential pinion spider gears. The differential pinion spider gears, differential pin, and/or differential pin retaining bolt could then make contact with other components inside the differential. This could lock up the gears in the rear axle assembly or cause them to break, resulting in a loss of vehicle control and/or motive power, which could cause a crash without warning.

FCA US will conduct a voluntary safety recall to replace the rear axle differential pin retaining bolt and tighten the bolt to the proper torque specification, or to replace the rear axle assembly if inspection finds damage inside the differential caused by this condition.

VINs identified as being involved in this campaign are currently live and searchable.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 2nd. Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC