



STOP SALE AND DELIVERY – SAFETY RECALL

Date: March 22, 2017

Subject: Stop Sale and Delivery for Upcoming Safety Recall

Affected Vehicles:

- 2011-2017MY Isuzu N-Series Vehicles and Stripped Chassis/Reach Vans (Equipped with Diesel Engines) Produced on or Before 4/19/2016
- 2012-2016MY Isuzu N-Series Vehicles (Equipped with Gasoline Engines) Produced on or Before 6/14/2016

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop sale and delivery of 2011-2017MY N-Series vehicles and Stripped Chassis/Reach Vans (with diesel engines) produced on or before April 19, 2016 and 2012-2016MY N-Series vehicles (with gasolines engines) produced on or before June 14, 2016 that are in new or used inventory. Isuzu Motors Limited has determined that a safety related defect exists in these vehicles and has notified the National Highway Traffic Safety Administration of the recall. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION?

In certain Isuzu N-Series vehicles, including Stripped Chassis/Reach Vans, the bolts associated with the rear wheel bearing nut (the rear wheel bearing hub locking bolts) may not have been properly torqued during assembly. If either of the bolts loosens and disconnects, the lock washer may loosen or break. When the lock washer breaks or sufficiently loosens, the bearing nut may begin to loosen due to forward rotational movement. After loosening over time, the bearing nut can separate and the wheel assembly can move away from the axle housing while the vehicle is in motion.

If the wheel assembly moves outward from the axle housing, the vehicle may be more difficult to control and braking performance can be reduced, increasing the risk of a crash.

WHAT WE WILL DO

We are preparing the recall bulletin and working with the supplier to obtain the required parts as quickly as possible.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

Isuzu Commercial Truck of America, Inc.
Customer Relations Department

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