



ENTEGRA  
COACH®

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April 2017

## **IMPORTANT SAFETY RECALL**

### **NHTSA Recall Campaign # 17V-187**

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Entegra has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2012 – 2018 Anthem, Aspire and Cornerstone Class A motor homes. The affected motorhomes are manufactured on a Spartan chassis, equipped with an independent front suspension supplied by Reyco Granning.

Reyco Granning has indicated that the ball joints may be loose, and if not detected, may eventually separate from their mating part. The result could be partial loss of steering control which could increase the risk of a crash.

The Recall remedy is for a qualified **Spartan Service Center** to remove, clean, apply thread lock, reinstall and torque the ball joints appropriately. **Please call Spartan Chassis at 1-800-543-4277 opt 0 to locate a qualified service center near yo.** The recall remedy will be performed at no charge to you.

Our records show the following Class A Motor Home is affected by this recall and is still registered as part of your inventory:

#### **Serial Number**

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Entegra.**

Information regarding this recall is available under the Service and Parts Tab. If you have any questions, please contact Entegra Customer Service 800-517-9137 for assistance.

We certainly regret this inconvenience; however, we have taken this action in the interest of our customers' safety.

Sincerely,  
Entegra Coach