



IMPORTANT SAFETY RECALL INFORMATION

March, 2017

Dear Maserati Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (in the U.S.) and the Motor Vehicle Safety Act (in Canada).

Please note that Maserati is expanding this recall to include the 2017 Levante models into the current vehicle safety recall 338.

Maserati S.p.A. and MNA have determined that a defect that relates to motor vehicle safety exists in model year 2017 Maserati Levante S vehicles and Levante vehicles.

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with an engine software issue. Specifically, if the vehicle is being operated at speeds of approximately 2 miles per hour (low engine RPM), which can be encountered during heavy stop and go (bumper to bumper) traffic conditions, the transmission may shift into neutral or possibly have an engine shut down condition, thereby increasing the risk of a vehicle crash.

The proposed remedy is a software re-flash uploaded into the engine control module. The remedy will be performed free of charge to the vehicle owner. We will, of course, reimburse you for the labor necessary to carry out this recall campaign.

Maserati dealers must ensure recalls are completed after having been notified by Maserati North America, Inc. (MNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

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Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, (or in the case of Canadian vehicles, Motor Vehicle Safety Act S.C. 1993, as amended), if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.**

The **Safety Act** also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA.** Please follow the specific instructions provided by MNA on the return or disposition of the parts.

Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs on the vehicle. If you have already sold any of the vehicles with the indicated VIN in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so we may notify these owners.

Thank you for your cooperation.

Sincerely,

Daniel Doku
Manager, Certification & Compliance Department