



419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Basecamp Travel Trailers

NHTSA Recall Number 17V- 155

Transport Canada Number 2017-151

Date: 04/01/17

TO: Airstream Dealer

PROBLEM:

The affected travel trailers covered in this recall have axles that allow the tire to contact the inner wheel well liner of the trailer.

RANGE OF VEHICLES INVOLVED:

2017 Basecamp Trailers built between 09/08/16 and 03/09/17.

Serial number range: **203001-204082**

Note: Because our VINs do not run in a contiguous series, there will be trailers in the VIN range that are not affected by this recall

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. Please contact the **Airstream Warranty Department at 937-596-6111 Ext. 7401** and the parts will be sent at no charge. The customer has been made aware, via the owner letter, that there is at least a two week lead time on receiving axles.

Flat Rates:

The time allowed for this repair is 1.75hrs per trailer. This includes the LP drop pressure test performed after replacement of the axle. The replacement of the 22.5° axle with the 10° axle will result in the hitch height increasing by 1 7/8" in. In retail-owned units that have the hitch already set up, the receiver may need adjusted. In those instances, Airstream will provide .75hrs for that adjustment. Airstream will also reimburse up to \$15.00 per tire for mount and balance charges for the new tires. Please use operation code **TTSBR836100** when submitting a claim for warranty reimbursement.

SERVICE ACTION:

Replace the axle on the trailer (which includes removing, re-installing and pressure testing the gas line), replace the tires with low profile tires, replace the spare tire with a low profile spare, and replace the Federal VIN Label and Tire Placard Label per enclosed repair procedure. The serial number of the new tires and the spare tire will need to be recorded on the warranty work order when submitting for reimbursement. Airstream will require that all tires including the spare be returned to Airstream through



transport companies from all stock units. We will not require the tires to be returned on customer owned units. Axles will not be required to be returned.

encl. – Owners Letter, Repair Procedure

Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 17V- 155
TC Recall No. 2017-151