



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: March 17, 2017
To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator
Subject: Advance Notice – Safety Recall 20Z4 – Fuel Filter Flange
Certain 2007-2010 MY Volkswagen Touareg

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

CODE	20Z4
AFFECTED VEHICLES	Certain 2007-2010 MY Volkswagen Touareg
RECALL DESCRIPTION	Over extended vehicle lifetime, cracks may form in the vehicle's gasoline fuel filter flange, allowing fuel to seep out. Leaking fuel, in the presence of an ignition source, could lead to a fire causing injury and/or damage to property.
PRECAUTIONS	If a fuel smell is detected in the vehicle, customers should immediately contact an authorized Volkswagen dealer to have the vehicle inspected.
CORRECTIVE ACTION	Repair information will be provided to dealers when parts and repair instructions become available to support this recall. Fuel filter flanges will be inspected for cracks and replaced if cracks are found. If no cracks are detected, a protective cover will be applied to the filter flange to prevent oxidization and future formation of cracks.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection