

VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: March 09, 2017

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Advance Notice - Upcoming Safety Recalls 01B8 and 01B9 - Tire Information Label

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA and Transport Canada about two upcoming safety recalls described in this letter.

CODES/AFFECTED VEHCILES	01B8: Certain 2017 MY Volkswagen Jetta 01B9: Certain 2017 MY Volkswagen Beetle & Jetta GLI
RECALL DESCRIPTION	Affected vehicles have a tire information label that contains incorrect information. If someone were to rely on the label information to load the vehicle, the vehicle may be overloaded. Overloading may damage the vehicle and may make it less stable, difficult to steer and could impact the stopping distance, increasing the risk of a crash.
CORRECTIVE ACTION	Dealers will install a new tire information label on affected vehicles. This work will be performed free of charge to customers.
	IMPORTANT!
	There are several tire information label part numbers affected across these two recalls. We are currently working to identify the replacement label part number/criteria for each vehicle involved.
	You will receive a follow-up communication once this process has been completed and code visibility can be turned on in Elsa to identify the affected vehicles.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

<u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection