

FL733A – TBB HDX Steering Pinch Bolts

Claim Instructions

March 2017

General Information

Recall Issue: The steering column pinch bolt may not have been torqued correctly and may become loose. A loose pinch bolt may fall out of the steering column, causing the driver to lose steering. Affected Saf-T-Liner HDX buses were manufactured September 22, 2016, through December 21, 2016.

All buses were inspected very shortly after a recall for this issue was determined to be necessary. In order to document this, claims will be submitted in OWL by the repairing locations. This affects a small number of vehicles and dealerships. Dealers who should file claims will be contacted directly by the Thomas Built Buses Service Department (TBB).

Any bus arriving at a dealership on or after March 28, 2017, has already been inspected or inspected and repaired. Claims by dealers not contacted by TBB or with later repair dates should not be submitted and will be charged back.

Claim Instructions

To submit claims for buses your location inspected or inspected/repaired, please reference the following information in OWL:

- Claim Type is **Recall Campaign**.
- In the Campaign field, enter **FL733-A**.
- In the Primary Failed Part field, enter **23-13175-206**.
- The VMRS Component Code is **015-001-004** and the Cause Code is **A1 - Campaign**.
- Choose the applicable procedure and enter the SRT as shown below.

Campaign Number	Procedure	Time Allowed (Hours)	SRT Code	Corrective Action
FL733-A	Inspect steering pinch bolt	0.4	174-6817A	06 - Inspect
	Inspect and install steering pinch bolt	1.4	174-6817B	12 – Repair Recall/Campaign

- If a repair was needed – this applies to three buses – enter the appropriate part number(s) as shown below.

Campaign Number	Part Number	Description	Qty.
FL733AB	23-11748-200 (Or Equivalent)	SCREW-CAP,HEX,3/8-24,GR8,ZN	1 ea
	23-13175-206 or 23-13883-206 (Or Equivalent)	NUT-HEX,PT,3/8-24,C,CD	1 ea

Affected Buses

See the following page for the list of affected buses.