



AMERICAN EMERGENCY VEHICLES  
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## IMPORTANT SAFETY RECALL

FEBRUARY 24, 2017

This notice applies to your AEV Traumahawk Ambulance Type I with a VIN number of 1FTNxxxxxxxxxxxxx

Subject: Recall # 17V-120 LiquidSpring Suspension

**Dear American Emergency Vehicle Traumahawk Type I Ambulance Owner,**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

American Emergency Vehicles has decided that a defect, which relates to motor vehicle safety, exists in certain 2017 Traumahawk Type I Ambulances, **identified by the VIN printed above**. A component in certain suspension systems installed on 2017 Ford F350, F450, and F550 chassis, and only the suspension systems for these chassis are included in the safety recall.

We apologize for this inconvenience. We are concerned about your safety and satisfaction with our product

### **! I M P O R T A N T !**

- Your AEV Ambulance equipped with a certain LiquidSpring rear suspension assembly is being recalled.
- Parts to repair your vehicle are available immediately. This document contains safety inspection and retro fit part request procedure.
- Component replacement will be at no cost to you.

#### **WHAT IS BEING RECALLED:**

On certain Type I vehicles with LiquidSpring kneeling rear suspensions the rear brake banjo bolts should be inspected for any leakage and or looseness. If leakage or looseness is found, do not drive the vehicle or retighten the banjo bolt. The affected suspension systems have a serial number range 2003591 – 2004154. Continued vehicle use may result in partial or complete loss of rear service brakes which could cause damage to the chassis and/or other vehicles, and possibly result in a crash.

#### **WHAT WE WILL DO:**

If you have a Ford F350, F450, or F550 chassis equipped with a LiquidSpring suspension system within the above serial number range, please contact LiquidSpring to arrange service to have the rear brake banjo bolts replaced, free of charge. The LiquidSpring contact information is as follows: Phone: 765-474-7816 Ext. 1 for Customer Service - 8:00 a.m. – 5:00 p.m. EST Email: [service@liquidspring.com](mailto:service@liquidspring.com)