



STOP SALE AND DELIVERY – SAFETY RECALL

Date: February 20, 2017

Subject: Stop Sale and Delivery for Upcoming Safety Recall

Affected Models: 2015-2017MY N-Series Vehicles Equipped with 4HK1 Diesel Engines Produced Between 8/1/2014 and 5/18/2016

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the delivery of 2015-2017MY N-Series Vehicles equipped with 4HK1 Diesel Engines produced between 8/1/2014 and 5/18/2016 that are in new or used inventory. Isuzu Motors Limited has determined that a safety related defect exists in these vehicles and has notified the National Highway Traffic Safety Administration of the recall. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION?

Debris in the stamping equipment may have resulted in small "burrs" in the holes stamped into the vehicle frame cross-member to which the automatic transmission is attached by the transmission mounting bracket. These burrs impede contact between the transmission mounting bracket and the frame cross-member allowing over time, stress fatigue on the stud bolts, leading to the bolts to eventually shear or break. If the stud bolts break, the connection between the transmission and the undercarriage may loosen and the transmission may drop towards the driveshaft. The transmission will not drop to the ground; however, the vehicle could become difficult to shift and could progress to a point where the driver is unable to shift and/or the engine de-rates, increasing the risk of a crash.

WHAT WE WILL DO

We are working with the supplier to obtain the required parts as quickly as possible. When sufficient quantities of the remedy parts are available, the recall bulletin will be released and dealers can begin repairing vehicles. We also may be in contact with you soon regarding a preliminary inspection procedure applicable to affected incomplete vehicles (those that do not yet have bodies) in your inventory.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

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